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FAX COVER LETTER

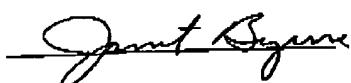
February 22, 2007

TO: Mail Stop Petition
 COMPANY: Commissioner for Patents
 PHONE:
 FAX: 571.273.8300

FROM: Rudolph P. Hofmann
 DIRECT DIAL: (612) 607-7340
 EMAIL: RHofmann@oppenheimer.com
 RE: U.S. Patent Application No. 10/810,910
 Attorney Docket No.: 60021-379701

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that a Renewed Petition Under 37 CFR 1.137(b) is being facsimile transmitted on the date shown below, to Mail Stop Petition, Commissioner for Patents.



Janet Byrne



Date

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FEb 22 2007 P A T E N T

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Julio J. Hernandez

Serial No: 10/810,910

Filed: March 26, 2004

Title: ENHANCING INSIGHT-DRIVEN
CUSTOMER INTERACTIONS WITH A
WORKBENCH

Docket No: 60021-379701/US

Group Art Unit: 3623

Examiner: Unassigned

Mail Stop Petition
ATTN: Paul Shanoski
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Janet Byrne 2-22-07
Janet Byrne Date

RENEWED PETITION UNDER 37 CFR 1.137(B)

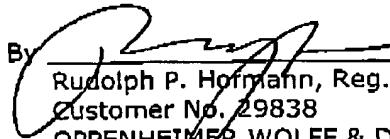
Sir:

This is a renewed petition under 37 CFR 1.137(b) in response to the Office of Petitions' dismissal of our Petition for Revival of an Application for Patent Abandoned Unintentionally under 37 CFR 1.137(b) sent August 21, 2006, in the above-identified application.

In response to Office of Petition requirement, the related International PCT Application (PCT/IB05/001071) was filed on March 29, 2005.

Applicants respectfully requests that the Petition for Revival be reconsidered.

Respectfully submitted,

By 
Rudolph P. Hoffmann, Reg. No. 38,187
Customer No. 29838
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